

CURRICULUM VITAE

Lisa Blomgren Bingham

ACADEMIC APPOINTMENTS

Indiana University, School of Public and Environmental Affairs, Bloomington IN

Keller-Runden Professor of Public Service (1999 to present)

Professor of Public and Environmental Affairs (2003 to present)

Member, Philanthropic Studies Faculty (2004 to 2009)

Director, Indiana Conflict Resolution Institute, (1997 to 2007)

Associate Professor of Public and Environmental Affairs, (1998 to 2003)

Assistant Professor of Public and Environmental Affairs, (1992 to 1998)

Full Member of Graduate Faculty (1999 to present)

University of California Berkeley Center for the Study of Law and Society, Berkeley, CA,

Visiting Scholar (Spring 2008)

University of California Hastings College of the Law, San Francisco, CA

Visiting Professor of Law (Spring 2007)

Courses: Alternative Dispute Resolution Law and Policy; Justice and Dispute System Design

The Maxwell School of Syracuse University, Syracuse, NY

Honorary Research Scholar, Program for Analysis and Resolution of Conflict (2005 to present)

Adjunct Professor of Public Administration

Courses: Interest-Based Negotiation (intensive format 2007)

Visiting Scholar, University of Aberdeen School of Law, Aberdeen, Scotland, UK

Comparative law study on dispute resolution, administrative law, and EU (2003).

Indiana University, School of Law, Bloomington IN

Lecturer in Law, Legal Writing and Research (1989 to 1992)

Western New England College School of Law, Springfield MA

Adjunct Professor of Law, Public Sector Labor Law (1984 to 1985)

Fulbright Scholar, Juridiska Institutionen, Uppsala Universitet, Uppsala, Sweden.

Awarded Fulbright-Hays Full Grant for comparative law research on gender discrimination in Sweden, while on leave of absence from law practice (1983)

OTHER APPOINTMENTS AND PROFESSIONAL CONSULTANTSHIPS

Professional Employment

Shipman & Goodwin, One Constitution Plaza, Hartford, CT

Partner (1984 to 1989)

Associate (1979 to 1984)

Responsibilities: Representing primarily public and nonprofit sector employers in the field of labor and employment law. Duties included negotiating collective bargaining agreements with a variety of employee groups (teachers, administrators, secretaries, custodians, highway workers, fire fighters, police, nurses, and health care workers). Represented employers in grievance and interest arbitrations, discrimination charges, workers' and unemployment compensation hearings, unfair labor practice proceedings, and freedom of information hearings. Handled related litigation in state courts. Argued three cases before Connecticut Supreme Court on behalf of school boards and municipalities (winning two), and participated in federal court litigation.

EDUCATION

University of Connecticut School of Law, Hartford, CT

Awarded Juris Doctor with High Honors (1979)

Corpus Juris Secundum Prize, awarded for highest grade in Labor Law (1978).

Worked full-time to finance first two years of legal education.

Smith College, Northampton, MA

Awarded Bachelor of Arts magna cum laude (1976)

Double major in Ancient Greek and Philosophy

Phi Beta Kappa

High Honors in Greek Major, with highest honors awarded on honors thesis entitled "The Mystical Philosophy of Heraclitus the Obscure"

Distinction awarded on comprehensive examination in Greek major

First Group Scholar (1975)

Julia Harwood Caverno Prize for Excellence in Greek (1975)

Dean's List (1973 to 1976)

Smith College Alumnae Scholarship to support law studies (1976-77)

AWARDS (*peer-reviewed)

Research Awards

Fulbright Full Grant, Uppsala Universitet, Uppsala, Sweden for Comparative Law Research on Swedish gender discrimination laws (1983).

*Best Paper Award Application to Conflict Management for "Arbitration of Nonunion Employment Disputes: Is there a Bias?" presented at the International Association for Conflict Management 7th Annual Conference, Eugene, Oregon (1994).

*Industrial Relations Research Association Refereed Papers Competition. Paper was selected in peer-reviewed competition, for presentation at conference and publication in the 49th Proceedings (1997).

*Outstanding Junior Faculty Award, Indiana University (1996 to 1997).

*Industrial Relations Research Association Refereed Paper Competition. Paper was selected in peer-reviewed competition, for presentation at conference and publication in 50th Proceedings (1998).

**Willoughby Abner Award*, Association for Conflict Resolution for excellence in research on dispute resolution in labor and employment in the public sector (2002).

**Best Original Conference Materials Award*, American Bar Association Section of Dispute Resolution, for *Mediating in the Shadow of Different Law: Dispute Resolution and Dispute System Design Across Four Anglophone National Court Systems* (with Profs. Margaret Ross-UK, Julie MacFarlane-Canada, and Nadja Alexander-Australia) (2004).

**Best Empirical Paper Award*, International Association for Conflict Management for *Disputants' Perceptions of Interactional Justice: Mediation at the USPS*, Pittsburgh, PA (2004).

**Best Book Award*, American Society for Public Administration Section on Environmental and Natural Resource Administration for *The Promise and Performance of Environmental Conflict Resolution*, co-edited with Rosemary O'Leary (2005).

**Jeffrey Z. Rubin Theory-to-Practice Award*, sponsored by the Program on Negotiation at Harvard Law School and the International Association for Conflict Management given to unique individuals whose professional contributions emphasize their ability to move effectively and skillfully between theory and practice in their professional activities (2006).

**Elected Fellow*, National Academy of Public Administration (2007).

**Fellow*, Workshop on Empathy, Poynter Center, Indiana University, Bloomington (2009).

Teaching Awards

*FACET, IU Faculty Colloquium on Excellence in Teaching (1996).

*Indiana University Teaching Excellence Recognition Award (1997).

*Indiana University School of Public and Environmental Affairs Undergraduate Core Course Teaching Award (1997).

*Indiana University School of Public and Environmental Affairs Graduate Teaching Award (2001).

*Indiana University School of Public and Environmental Affairs Graduate Teaching Award (2004).

INTERNATIONAL EXPERIENCE

Invited Speaker, Tilburg University Faculty of Law, Tilburg, Netherlands, Symposium on Governance Structures for Successful Collaboration in Complex Infrastructure Projects, Dec. 16, 2008.

- Collaboration in Governance and Public Infrastructure.

Facilitator, International Mediation Leadership Summit, The Hague, Netherlands, Oct. 31, 2008.

- Facilitated workshops on mediation models at summit sponsored by American Bar Association Section of Dispute Resolution.

Invited Plenary Speaker, Ontario Public Service Grievance Settlement Board Labour Relations Conference, Toronto, Canada, Jan. 23, 2008.

- Conflict Management at Work: Mediation at the United States Postal Service.

Invited Speaker, Kumamoto University Faculty of Law, Kumamoto, Japan, Symposium on Alternative Dispute Resolution, Nov. 4, 2007.

- Justice and Dispute System Design.

Invited Speaker, University of Haifa Faculty of Law, Haifa, Israel, Symposium on Mediation, June 12, 2007.

- Justice and Dispute System Design by video-teleconference.

Invited Speaker, Korea Development Institute and World Bank Conference on Vision 2030, Seoul, South Korea, Dec. 4-5, 2006.

- Governance and Conflict Resolution in a Global and Comparative Perspective.
- Chaired two panels on social capital.

Seminar, Ewha Womans University, Department of Law, Seoul, South Korea, Dec. 6, 2006.

- Presented doctoral and graduate student seminar on Governance, Conflict, and Environmental Policy.

Invited Speaker, The Whistler Forum, Whistler, British Columbia, Canada, Nov. 8 to 11, 2005.

- Civic Engagement in the Asia Pacific: Mediation and Civic Engagement in South Korea.
- Invited participant to first Whistler Forum conference on civic engagement, Nov. 9-11, 2004.

Invited Speaker, Seoul, South Korea, Sept. 22 to Oct. 2, 2005.

- Korea Development Institute School of Public Policy and Management and MIT, Comparative Conflict Resolution Studies Conference: Legal Frameworks for Dispute Resolution and Civic Engagement in the United States on Sept. 22, 2005.

- Yonsei University Department of Public Administration: The New Governance: Practices and Processes for Stakeholder and Citizen Participation in the Work of Government on Sept. 26, 2005.
- Supreme Court of Korea, Task Force on Civil Justice Reform: ADR in Civil Justice in the United States, a three-hour workshop on Sept. 26, 2005.
- Korea Environmental Institute, Environmental Protection Commission: Environmental Governance, a two-hour workshop on Sept. 27, 2005.
- Yonsei University Department of Law: Negotiation and Dispute Resolution in the USA on Sept. 27, 2005.
- National Labor Relations Commission of Korea. Was the featured speaker at the first national conference: Handling Conflicts at Work Through Dispute Resolution and Conflict Management at Work: Mediation at the United States Postal Service, a three-hour workshop, on Sept. 28, 2005.
- Sungkyunkwan University, Graduate School of Business: Negotiation and Dispute Resolution in the USA on Sept. 28, 2005.
- City of Seoul, Seoul World Mayors Forum, Sept. 29-30, 2005: The New Urban Governance in the Symposium on Conflict Management on Sept. 30. 2005.

PUBLICATIONS (*peer reviewed)

Books and Monographs

*O’Leary, Rosemary and Bingham, Lisa Blomgren (eds.) *The Collaborative Public Manager*. Washington, DC: Georgetown University Press (2009).

*Bingham, Lisa Blomgren and O’Leary, Rosemary (eds.). *Big Ideas in Collaborative Public Management*. Armonk, NY: M.E. Sharpe, Inc. (2008).

O’Leary, Rosemary and Bingham, Lisa Blomgren. *A Manager’s Guide to Resolving Conflicts in Collaborative Networks*. Arlington, VA: IBM Center for the Business of Government (2007).

O’Leary, Rosemary and Bingham, Lisa B. (eds.) *The Promise and Performance of Environmental Conflict Resolution*. Washington, DC: Resources for the Future Press (2003).

Bingham, Lisa B. *Mediation at Work: Transforming Workplace Conflict at the United States Postal Service*. Arlington, VA: IBM Center for the Business of Government (October 2003).

Publications in Peer or Expert-reviewed Journals and Law Reviews (*peer-reviewed)

*Gazley, Beth, Won Kyung Chang, and Lisa Blomgren Bingham. (Forthcoming 2010). External Linkages, Board Diversity, and Organizational Effectiveness in Community Mediation Centers. *Public Administration Review*.

*O’Leary, Rosemary, Bingham, Lisa Blomgren, and Choi, Yujin. (Forthcoming 2010). Teaching Collaborative Leadership: Ideas and Lessons for the Field. *Journal of Public Affairs Education*.

*Nabatchi, Tina and Bingham, Lisa Blomgren (Forthcoming 2010). From Postal to Peaceful: Dispute Systems Design in the United States Postal Service REDRESS Program. *Review of Public Personnel Administration*.

*Nabatchi, Tina, Yuseok Moon, and Lisa Blomgren Bingham. (Forthcoming 2010). Evaluating Transformative Practice in the USPS REDRESS Program. *Conflict Resolution Quarterly*.

Bingham, Lisa Blomgren. (Forthcoming 2009). Collaborative Governance: Emerging Practices and the Incomplete Legal Framework for Citizen and Stakeholder Voice. *Missouri Journal of Dispute Resolution* (lead article).

Bingham, Lisa Blomgren, Cynthia J. Hallberlin, Denise A. Walker, and Won Tae Chung (2009). Dispute System Design and Justice in Employment Dispute Resolution: Mediation at the Workplace. *Harvard Negotiation Law Review*, 14: 1-50 (lead article).

*Bingham, Lisa Blomgren (2009). Theory to Practice Commentary: Public Sector Knowledge Networks as Governance: The Role of Legal Frameworks, Conflict Management, and Public Voice. *Public Administration Review*, 69(3): 85-93 (http://www.aspanet.org/scriptcontent/index_par_t2p_commentary.cfm).

Bingham, Lisa Blomgren and David Henning Good. (2009). A Better Solution to Moral Hazard in Employment Arbitration: It is Time to Ban Pre-dispute Arbitration Clauses. *Minnesota Law Review Headnotes*, 1(1): 1-14 (<http://www.minnesotalawreview.org/>).

Bingham, Lisa Blomgren, Tina Nabatchi, Jeffrey Senger, and M. Scott Jackman. (2009). Dispute Resolution and The Vanishing Trial: Comparing Federal Government Litigation and ADR Outcomes. *Ohio State Journal on Dispute Resolution*, 24(II): 225-262.

Bingham, Lisa Blomgren. (2008-9). Designing Justice: Legal Institutions and Other Systems for Managing Conflict. *Ohio State Journal on Dispute Resolution*, 24(I): 1-50 (lead article).

* Nabatchi, T., Bingham, L. B. and Good, D. H. (2007). Organizational Justice and Workplace Mediation: A Six Factor Model. *International Journal of Conflict Management*, 18(2): 148-176.

*Moon, Y. and Bingham, L. B. (2007). Transformative Mediation at Work: Employee and Supervisor Perceptions on USPS REDRESS Program. *International Review of Public Administration*, Vol. 11(2): 43-55.

O'Leary, R. and Bingham, L. B. (2007). Introduction to Symposium on the Collaborative Public Management. *International Public Management Journal*, Vol. 10(1): 3-7.

O'Leary, R. and Bingham, L. B. (2007). Symposium Conclusion: Conflict and Collaboration in Networks. *International Public Management Journal*, Vol.10(1): 103-109.

Bingham, L. B., Lee, S. W., and Chang, W. K. (2007). Legal Infrastructure and Dispute Resolution: The Case of South Korea. *Pacific McGeorge Global Business & Development Law Journal*, Vol. 19(2): 375-399 (formerly, *The Transnational Lawyer*, invited article for symposium issue on Legal Infrastructure, Economic Development, and Judicial Independence).

O'Leary, R. Gerard, C. and Bingham, L. B. (2006). Introduction to the Symposium on Collaborative Public Management. *Public Administration Review* 66(s1): 6-9.

Bingham, L. B. and O'Leary, R. (2006). Conclusion: Parallel Play, Not Collaboration: Missing Questions, Missing Connections, *Public Administration Review* 66(s1): 161-167.

*Bingham, L. B. (2006). The New Urban Governance: Processes for Engaging Citizens and Stakeholders. *Review of Policy Research*, Vol. 23(4): 815-826.

*Gazley, B., Chang, W. K., and Bingham, L.B. (2006). Collaboration and Citizen Participation in Community Mediation Centers. *Review of Policy Research*, Vol. 23(4): 843-863.

Bingham, L. B. (2006). When We Hold No Truths to be Self-Evident: Truth, Belief, Trust, and the Decline in Trials. *Journal of Dispute Resolution*, Vol. 2006: 131-154.

*Bingham, L.B., Nabatchi, T., and O'Leary, R. (2005). The New Governance: Practices and Processes for Stakeholder and Citizen Participation in the Work of Government. *Public Administration Review*, Vol. 65(5), 547-558.

*Bingham, L. B., O'Leary, R. and Nabatchi, T. (2005). New Governance Processes for Stakeholder and Citizen Participation in the Work of Government. *National Civic Review* Vol. 94(1), 54-61 (special issue devoted to civic engagement and deliberative democracy).

*Bush, Robert A. Baruch, and Bingham, Lisa B. (2005). Knowledge Gaps: The Final Conference of the Hewlett ADR Theory Centers. *Conflict Resolution Quarterly*, Vol. 23(1): 99-122.

*O'Leary, R., Nabatchi, T., and Bingham, L. B. (2005). Assessing and Improving Conflict Resolution in Multiparty Environmental Negotiation. *International Journal of Organizational Theory and Behavior*, Vol. 8(2): 181-209.

*Bingham, L. B. (2004). Employment Dispute Resolution: The Case for Mediation. *Conflict Resolution Quarterly*, Vol. 22(1&2): 145-174.

*Emerson, K., O'Leary, R., and Bingham, L. B. (2004). Commentary: Comment on Frank Dukes's "What We Know about Environmental Conflict Resolution." *Conflict Resolution Quarterly*, Vol. 22(1&2): 221-231.

Bingham, L. B. (2004). Control over Dispute System Design and Mandatory Commercial Arbitration. *Law and Contemporary Problems*, Vol. 67(1&2): 221-251.

Bingham, L. B. (2002). Self-determination in Dispute System Design and Employment Arbitration. *University of Miami Law Review*, Vol. 56(4), 873-908.

*Bingham, L. B. (2002). The Next Step: Research on How Dispute System Design Affects Function. *Negotiation Journal*, Vol. 18(4), 375-379

*Bingham, L. B. and Pitts, David W. (2002). *Research Report: Highlights of Mediation at Work: Studies of the National REDRESS® Evaluation Project. Negotiation Journal*, Vol. 18(2), 135-146.

Bingham, L. B. (2002). Why Suppose? Let's Find Out: A Public Policy Research Program on Dispute Resolution. *Journal of Dispute Resolution*, Vol. 2002(1), 101-126. [Invited as part of symposium issue; The Journal is a law review published by the University of Missouri-Columbia School of Law.]

Bingham, L. B., Kim, K., and Raines, S. Summers. (2002). Exploring the Role of Representation In Employment Mediation at the USPS. *Ohio State Journal of Dispute Resolution*, Vol. 17(2), 341-377.

*Bingham, L. B. and Novac, M. C. (2001). Mediation's Impact on Formal Complaint Filing: Before and After the REDRESS™ Program at the United States Postal Service. *Review of Public Personnel Administration*, Vol. 21(4), 308-331.

Bingham, L. B. (2001). Addressing the "Redress": A Discussion of the Status of the United States Postal Service's Transformative Mediation Program. *Cardozo On-Line Journal of Conflict Resolution*, Vol. 2. Accessed at http://www.cardozo.yu.edu/cojcr/final_site/symposia/vol_2_symposia/postal_trans.htm.

Nabatchi, T. and Bingham, L. B. (2001). Transformative Mediation in the United States Postal Service REDRESS™ Program: Observations of ADR Specialists. *Hofstra Labor & Employment Law Journal*, Vol. 18(2), 399-427.

*Bingham, L. B. and Mesch, D. (2000). Decision-making in Employment and Labor Arbitration. *Industrial Relations*, Vol. 39(4), 671-694.

*Bingham, L. B., Chesmore, G., Moon, Y., and Napoli, L. M. (2000). Mediating Employment Disputes at the United States Postal Service: A Comparison of In-house and Outside Neutral Mediators. *Review of Public Personnel Administration*, Vol. XX(1), 5-19.

Bingham, L. B. (1998). McGeorge Symposium on Arbitration: On Repeat Players, Adhesive Contracts, and the Use of Statistics in Judicial Review of Arbitration Awards. *McGeorge Law Review*, Vol. 29(2), 223-260 (invited article).

Bingham, L. B. (1998). An Update on Employment Arbitration and the Courts. *Perspectives On Work*, Vol. 2, 25-29 (invited article).

Bingham, L. B. (1998). An Overview of Employment Arbitration in the United States: Law, Public Policy and Data. *New Zealand Journal of Industrial Relations*, Vol. 23(2), 5-19 (invited article).

*Bingham, L. B. (1997). Employment Arbitration: The Repeat Player Effect. *Employee Rights and Employment Policy Journal*, Vol. 1(1), 189-220.

Anderson, J. F. and Bingham, L. B. (1997). Upstream Effects From Mediation of Workplace Disputes: Some Preliminary Evidence from the USPS. *Labor Law Journal*, Vol. 48, 601-615.

*Bingham, L. B. (1997). Mediating Employment Disputes: Perceptions of REDRESS at the United States Postal Service. *Review of Public Personnel Administration*, Vol. XVII(2), 20-30.

Bingham, L. B. (1996). Emerging Due Process Concerns in Employment Arbitration. *Labor Law Journal*, Vol. 47(2), 108-126.

*Bingham, L. B., and Wise, C. R. (1996). The Administrative Dispute Resolution Act of 1990: How Do We Evaluate its Success? *Journal of Public Administration, Research and Theory*, Vol. 6(3), 383-414.

*Bingham, L. B. (1995). Is there a Bias in Arbitration of Nonunion Employment Disputes? An Analysis of Actual Cases and Outcomes. *International Journal of Conflict Management*, Vol. 6(4), 369-386.

Bingham, L. B. (1994). Employee Free Speech and Wrongful Discharge. *Labor Law Journal*, Vol. 45, 387-401 (lead article).

Bingham, L. B. (1994). Teacher Bargaining in Indiana: The Courts and the Board on the Road Less Traveled. *Indiana Law Review*, Vol. 27, 989-1032.

Bingham, L. B. (1994). Employee Free Speech in the Workplace: Using the First Amendment as Public Policy for Wrongful Discharge Actions. *Ohio State Law Journal*, Vol. 55, 341-391.

*Bingham, L. B. (1992). Arbitration of Disputes for The Olympic Games: A Procedure That Works. *Arbitration Journal*, Vol. 47, 33-39, 72.

Bingham, L. B. (1985). Mid-term Bargaining Disputes and Binding Interest Arbitration for Public Sector Employees. Published as part of a symposium devoted to public sector labor law in Connecticut, *Connecticut Law Review*, Vol. 17, 365-386.

Book Chapters (*refereed)

Bingham, L. B. (Forthcoming 2010). Mediation at Work: Transforming Workplace Conflict at the United States Postal Service. In Joseph P. Folger and Robert A. Baruch Bush (eds.), *Transformative Mediation: A Sourcebook for Mediators, Lawyers, and the Courts*. Washington, DC: American Bar Association.

Bingham, L. B. (2009). Negotiating for the Public Good. In James L. Perry (ed.), *The Jossey-Bass Reader on Nonprofit and Public Leadership*, 378-399 (reprinted from *The Handbook of Public Administration*).

Wise, C. R., Clemow, B, Murray, S. P., Bingham, L. B., Angelo, A. J. and Freyss, S. F. (2009). When Things Go Wrong. In Siegrun Fox Freyss, *Human Resource Management: An Essential Guide (3d Ed.)*, 239-266.

*O’Leary, R., Gazley, B., McGuire, M., and Bingham, L. B. (2008). Public Managers in Collaboration. In Rosemary O’Leary and Lisa Blomgren Bingham (eds), *The Collaborative Public Manager*, 1-12. Washington, DC: Georgetown University Press.

*O’Leary, R. and Bingham, L. B. (2008). Surprising Findings, Paradoxes, and Thoughts on the Future of Collaborative Public Management Research. In Rosemary O’Leary and Lisa Blomgren Bingham (eds), *The Collaborative Public Manager*, 255-269. Washington, DC: Georgetown University Press.

*Bingham, L. B., O’Leary, R., and Carlson, C. (2008). Frameshifting: Lateral Thinking for Collaborative Public Management. In Lisa Blomgren Bingham and Rosemary O’Leary (eds.), *Big Ideas in Collaborative Public Management*, 3-16. Armonk, NY: M.E. Sharpe, Inc.

*Bingham, L. B. (2008). Legal Frameworks for Collaboration in Governance and Public Management. In Lisa Blomgren Bingham and Rosemary O’Leary (eds.), *Big Ideas in Collaborative Public Management*, 247-269. Armonk, NY: M.E. Sharpe, Inc.

*Bingham, L. B., Sandfort, J. and O’Leary, R. (2008). Learning to Do and Doing to Learn: Teaching Managers to Collaborate in Networks. In Lisa Blomgren Bingham, and Rosemary O’Leary (eds.), *Big Ideas in Collaborative Public Management*, 270-285. Armonk, NY: M.E. Sharpe, Inc.

Contributor, Amsler, T., Speers, J., Roselle, S., and Bingham, L. B. (2007). *Public Involvement Strategies: Questions to Guide Public Officials*. Sacramento, CA: Institute for Local Government.

Bingham, L. B., Hallberlin, C. J. and Walker, D. (2006). Transformative Mediation: Purpose Drives Practice. In Bruce C. McKinney and Jerry Bagnell, eds. *Readings and Case Studies in Mediation*, 177-190. Dubuque, IA: Kendall Hunt Publishing Co.

Bingham, L. B. (2006). Avoiding Negotiating, in Andrea Schneider and Christopher Honeyman (eds.), *The Negotiator’s Fieldbook*, 113-120. Washington, DC: American Bar Association.

*Nesbit, B. and Bingham, L. B. (2005). “Alternative Dispute Resolution in Administrative Decision-making.” In *Encyclopedia of Public Administration and Public Policy*. Marcel Dekker, Inc. [www.dekker.com].

*O’Leary, Rosemary, Bingham, Lisa B., and Nabatchi, Tina. (2004). “Environmental Conflict Resolution.” In Robert Durant, Daniel Fiorino, Rosemary O’Leary (eds.). *Building Common Purpose: Challenges, Choices, and Opportunities for Environmental Governance in the 21st Century*, 323-354. MIT Press: Cambridge, MA.

Wise, Charles, Brian Clemow, Saranne Murray, and Lisa Bingham. (2004). When Things Go Wrong, in Siegrun Fox Freyss, ed., *Human Resource Management in Local Government*, 2nd ed. International City Management Association.

*Nabatchi, T. and Bingham, L. B. (2004). “Ombuds and Ombuds Programs.” In *Encyclopedia of Public Administration and Public Policy*. Marcel Dekker, Inc. [www.dekker.com].

*Nabatchi, T. and Bingham, L. B. (2004). "Alternative Dispute Resolution Processes." In *Encyclopedia of Public Administration and Public Policy*. Marcel Dekker, Inc. [www.dekker.com].

Bingham, L. B., Chesmore, G., Moon, Y., and Napoli, L. M. (2004). "Mediating Employment Disputes at the United States Postal Service: A Comparison of In-house and Outside Neutral Mediators." In Estreicher, S. and Sherwyn, D. *Alternative Dispute Resolution in the Employment Arena: Proceedings of New York University 53rd Annual Conference on Labor*, 921-942. The Hague, The Netherlands: Kluwer Law International.

Bingham, L. B., and Sarraf, S. (2004). "Employment Arbitration Before and After the Due Process protocol for Mediation and Arbitration of Statutory Disputes Arising out of Employment: Preliminary Evidence that Self-Regulation Makes a Difference." In Estreicher, S. and Sherwyn, D. *Alternative Dispute Resolution in the Employment Arena: Proceedings of New York University 53rd Annual Conference on Labor*, 303-329. The Hague, The Netherlands: Kluwer Law International.

Bingham, Lisa B., David Fairman, Dan Fiorino, and Rosemary O'Leary. (2003). "Fulfilling the Promise of Environmental Conflict Resolution." In O'Leary, Rosemary and Bingham, Lisa B., eds. 2003. *The Promise and Performance of Environmental Conflict Resolution*. Washington, DC: Resources for the Future Press.

*Bingham, L. B. and Nabatchi, T. (2003). "Dispute System Design in Organizations." In William J. Pammer, Jr. and Jerri Killian, eds., *The Handbook of Conflict Management*, 105-127. New York: Marcel-Dekker.

Nabatchi, Tina and Bingham, Lisa B. (2003). "Grievance Procedures and Administration." In Richard Kearney, ed., *Encyclopedia of Public Administration and Public Policy*. Marcel Dekker, Inc.

Bingham, L.B. and Prell, D.C. (2002). "Arbitration of Environmental Disputes that Cross National Boundaries." In *The Encyclopedia of Life Support Systems*. Oxford, UK: EOLSS Publishers Co. Ltd.

Bingham, L. B. and Napoli, L. M. (2001). "Employment Dispute Resolution and Workplace Culture: The REDRESS™ Program at the United States Postal Service." In Breger, M. and Schatz, J. (eds.), *The Federal Alternative Dispute Resolution Deskbook*, 507-526. Washington, DC: The American Bar Association.

*Bingham, L. B. and Chachere, D. R. (1999). "Dispute Resolution in Employment: The Need for Research". In Eaton, A. E. and Keefe, J. H. (eds.), *1999 Industrial Relations Research Association Research Volume: Employment Dispute Resolution and Worker Rights in the Changing Workplace*, 95-135. Champaign, IL: Industrial Relations Research Association.

Wise, C. R., Clemow, B., Murray, S. P., Boston, E. S., and Bingham, L. B. (1999). "When Things Go Wrong." In Freyss, S. F. (ed.), *Human Resource Management in Local Government: An Essential Guide*, 181-200. Washington, DC: International City/County Managers Association.

*Bingham, L. B. (1997). "Alternative Dispute Resolution in Public Administration." In C. Newland and P. Cooper (eds.), *The Handbook of Public Law and Public Administration*, 546-566. San Francisco, Cal.: Jossey-Bass Publishers, Inc.

*Bingham, L. B. (1996). "Negotiating to Achieve Public Objectives." In J. Perry, ed., *The Handbook of Public Administration* (2d Ed.), 647-664. San Francisco, Cal.: Jossey-Bass Publishers, Inc.

Published Book Reviews

Bingham, L. B. (2008). Book review: *Full Disclosure: The Perils and Promise of Transparency* by Archon Fung, Mary Graham, and David Weil. *Journal of Policy Analysis and Management*, Vol. 27(1): 218-221.

Bingham, L. B. (2004). Book review: *Emerging Systems for Managing Workplace Conflict: Lessons from American Corporations for Managers and Dispute Resolution Professionals* by David B. Lipsky, Ronald L. Seeber, and Richard D. Fincher. *Industrial and Labor Relations Review*, Vol. 57(4), 615-617.

Bingham, L. B. (1999). Book review: *Mediation and Arbitration of Employment Disputes* by John T. Dunlop and Arnold Zack. *International Journal of Conflict Management*, Vol. 10(1), 91-95.

Bingham, L. B. (1997). Book review: *The Mediation Process (2d Ed.)* by Christopher W. Moore. *International Journal of Conflict Management*, Vol. 8(2), 166-170.

Bingham, L. B. (1997). Book review: *Negotiating at an Uneven Table* by Phyllis Beck Kritek. *International Journal of Conflict Management*, Vol. 8(1), 85-89.

Conference Proceedings (*peer-reviewed)

Bingham, L. B., Hallberlin, C. J. and Walker, D. A. (2008). Mediation of Discrimination Complaints at the United States Postal Service: Purpose Drives Practice. *Proceedings of the National Academy of Arbitrators 2007 Conference*, 269-307. Washington, DC: Bureau of National Affairs.

Bingham, L. B. (2007). Evaluating Dispute Resolution Programs: Traps for the Unwary. *Labor and Employment Relations Association Series: Proceedings of the 59th Annual Meeting*, 104-115.

Bingham, L. B. (2005). The Effect of Dispute Resolution on Workplace Outcomes: A Discussion. *Labor and Employment Relations Association Series: Proceedings of the 57th Annual Meeting* (LERA, formerly IRRA), 131-134.

*Bingham, L. B. (1998). Unequal Bargaining Power: An Alternative Account for the Repeat Player Effect. *Industrial Relations Research Association Series: Proceedings of the 50th Annual Meeting*, 33-43.

*Bingham, L. B. (1997). Employment Arbitration: Differences between Repeat Player and Non-repeat Player Outcomes. *Industrial Relations Research Association Series: Proceedings of the 49th Annual Meeting*, 201-211.

Contract Research Reports

Raines, S. S, Hedeem, T., Napoli, L. M., and Bingham, L. B. (2003). A Tale of Three Cities: Communication and Conflict Before and After REDRESS. Report submitted to the United States Postal Service.

Bingham, L. B., Nabatchi, T. and Jackman, M. S. (2001). Evaluation of the Occupational Safety and Health Review Commission E-Z Trial Program, available at www.spea.indiana.edu/icri/oshrc-eztrial.pdf.

Bingham, L. B., Nabatchi, T. and Jackman, M. S. (2000). Evaluation of the Occupational Safety and Health Review Commission Settlement Part Program, available at www.spea.indiana.edu/icri/oshrc-eval.pdf.

Published News Articles

Bingham, L. B. (Oct. 26, 2007). "Give the masses more ways to enter political conversation." Op-Ed published in the *Indianapolis Star*.

Bingham, L. B. (2003). "Florida provides a model for conflict resolution." Letter to the Editor published in *Tallahassee Democrat*, June 4, 2003.

Bingham, L. B. (2002). "REDRESS at the USPS – A Breakthrough Mediation Program," *ACResolution*, Vol. 1(3), 34 (Spring 2002).

Bingham, L. B. and Hallberlin, C. J. (1998). "Postal Service Expanding Workplace Dispute Program," *Consensus* No. 40, pp. 1, 9 (October 1998).

Bingham, L. B. and Hallberlin, C. (1997). "Mediating Employment Disputes at the United States Postal Service," *ADR Report*, Vol. 1(1), pp. 1-4 (April 1997). This is a new publication of Pike and Fisher, a division of the Bureau of National Affairs.

Bingham, L. B. (1997). "The Repeat Player Effect in Employment Arbitration," *ADR Report*, Vol. 1(12), pp. 3-5 (October 15, 1997).

Bingham, L. B. (1995). Arbitration award published: AFGE, Local 1415 and Department of Defense, U.S. Navy, Naval Surface Warfare Center, Crane, Ind. (May 2, 1995).

Bingham, L.B., (1985). "Wethersfield Board of Education Wins Important Appeal on Negotiations Issue." News article on teacher evaluation procedures as a permissive subject of bargaining published in *Connecticut Association of Boards of Education (CABE) Journal*, May/June 1985, at 4.

Bingham, L.B. (1983). "Labor Board Rules on Reduction in Force." News article on administrators' seniority in teacher bargaining units and the scope of bargaining in *CABE Journal*, September/October 1983, at 4.

Bingham, L.B., (1982). "State Labor Board Rules on 'Agency Fees'." News article on scope of bargaining over fair share fees published in *CABE Journal*, September/October 1982, at 1.

Bingham, L.B., (1982). "Is It Permissive, Mandatory, or Illegal? - Your Team Must Know the Difference." News article summarizing the scope of bargaining under public employee labor relations statutes in Connecticut in *CABE Journal*, August 1982, at 6.

PRESENTATIONS

Invited Colloquia and Presentations at US Law Schools and Graduate Schools

Bingham, L. B. (2009). Designing Justice: Legal Institutions and Other Systems for Managing Conflict. Indiana University Workshop on Political Theory and Policy Analysis (Apr. 6, 2009).

Bingham, L. B. (2009). Collaboration in Governance: The Legal Framework. Presented at *Collaborative Governance: The Future of Regulation, An Interdisciplinary and International Review*, cosponsored by the American University Center on Regulation and University of Missouri Law School Center for the Study of Dispute Resolution, Washington, DC (Apr. 2, 2009).

Bingham, L. B. (2009). Designing Justice: Legal Institutions and Other Systems for Managing Conflict. Northern Kentucky University Chase College of Law (Jan. 23, 2009).

Bingham, L. B. (2008). Designing Justice: Legal Institutions and Other Systems for Managing Conflict. Invited talk at McGeorge School of Law, University of the Pacific (Nov. 21, 2008).

Bingham, L. B. (2008). Collaboration and Conflict in Governance. Invited talk at McGeorge School of Law, University of the Pacific on Mar. 25, 2008 in Sacramento, CA.

Bingham, L. B. (2008). Employment Dispute Systems: Purpose Drives Practice. Invited talk at Cornell School of Industrial and Labor Relations on Mar. 10, 2008 in Ithaca, NY.

Bingham, L. B. (2008). Participant in *2008 Symposium on Dispute System Design* at Harvard Law School on March 7-8, 2008 in Cambridge, MA. (Streaming video at www.law.harvard.edu/academics/clinical/hnmcp//dsdsymposium2008.php)

Bingham, L. B. (2008). Participant in Symposium entitled *Toward Collaborative Governance* at University of California Hastings College of the Law held on Feb. 1, 2008 in San Francisco, CA.

Bingham, L. B. (2008). Participant in Symposium on *The Second Generation of Dispute System Design: Recurring Problems and Potential Solutions* at Ohio State University Michael E. Moritz College of Law on Jan. 24, 2008 in Columbus, OH. (Streaming video at <http://moritzlaw.osu.edu/jdr/symposium.html>)

Bingham, L. B. (2008). Collaboration and Conflict in Governance. Invited talk at University of California Davis School of Law, Jan. 16, 2008 in Davis, CA.

Bingham, L. B. (2007). Justice and Control over Dispute System Design, University of California Hastings School of Law, March 24, 2007 in San Francisco, CA.

Bingham, L. B. (2007). Legal Frameworks for Collaboration in Governance and Public Management, Maxwell School of Syracuse University, March 1, 2007 in Syracuse, NY.

Bingham, L. B. (2006). Control over Dispute System Design and Dispute Resolution, Santa Clara University School of Law, on Feb. 15, 2006 in Santa Clara, CA.

Bingham, L. B. (2005). Negotiation and Dispute Resolution, on Nov. 29, 2005 at Hartman House, Depauw University, Greencastle, IN.

Bingham, L. B. (2005). Private Dispute Resolution and Economic Development: The Case of South Korea, on Nov. 29, 2005 to the Young Economists Society, Depauw University, Greencastle, IN.

Bingham, L. B., O'Leary, R. and Nabatchi, T. (2004). The New Governance: Practices and Processes for Stakeholder and Citizen Participation in the Work of Government. Invited paper presented on October 2, 2004 at Civic Engagement in the 21st Century: Toward a Scholarly and Practical Agenda, University of Southern California, Los Angeles, CA.

Bingham, L. B. (2002). Self-Determination in Dispute System Design. Presented at the University of Missouri-Columbia School of Law, Columbia, Missouri, Oct. 21, 2002.

Bingham, L. B. (2002). Self-Determination in Dispute System Design and Commercial Arbitration. Presented at "The Coming Crisis in Mandatory Arbitration," Duke School of Law and Roscoe Pound Institute, Durham, North Carolina, October 4-5, 2002.

Bingham, L. B. (2002). Self-Determination in Dispute System Design and Employment Arbitration. University of Miami School of Law Symposium on Arbitration, Coral Gables, Florida, March 2, 2002.

Bingham, L. B. (2001). Self-Determination, Microjustice and Macrojustice: Dispute System Design in the Dark. Quinnipiac/Yale Dispute Resolution Workshop, Yale Law School, Yale University, New Haven, Connecticut on January 30, 2001.

Bingham, L. B. (2001). Addressing the "Redress": A Discussion of the Status of the United States Postal Service's Transformative Mediation Program Symposium on USPS REDRESS™ Program. Benjamin Cardozo School of Law, Yeshiva University, New York City, New York on January 29, 2001.

Bingham, L. B. and Sarraf, S. (2000). Employment Arbitration Before and After the Due Process Protocol for Mediation and Arbitration of Statutory Disputes Arising Out of Employment: Preliminary Evidence that Self-Regulation Makes a Difference. Presented at the 53rd Annual

New York University Conference on Labor Law, New York University School of Law, New York City, NY, on May 18, 2000.

Bingham, L. B. (1999). "Employment Arbitration After the Due Process Protocol: Preliminary Evidence that Self-Regulation Makes a Difference." Invited colloquium presented at Cornell University School of Industrial and Labor Relations, March 30, 1999, Ithaca, NY.

Bingham, L. B. (1999). "Structure Affects Function: Context Matters in Research on Third Party Dispute Resolution." Presented on Saturday, Jan. 23, 1999, at the 1999 Conference of the Hewlett Alternative Dispute Resolution Theory Centers, Northwestern University, Evanston, IL.

*Bingham, L. B. and Chachere, D. (1998). "Repeat Use of Arbitrators and the Repeat Player Effect in Employment Arbitration." Workplace Conflict And Cooperation In A New Century: Prospects For Employee Representation, A research conference of The Bargaining Group, sponsored by the University of Illinois Institute of Industrial Relations, refereed paper presented on May 2, 1998.

Bingham, L. B. (1997). McGeorge School of Law, Sacramento, California. Invited to present at symposium on Arbitration organized by Institute for Public Policy at McGeorge School of Law, University of the Pacific. Presented review of empirical research on employment arbitration on April 19, 1997.

Conference Presentations (*refereed)

*Bingham, L.B. (2009). Designing Justice, on April 15, 2009 at the American Bar Association Section of Dispute Resolution Conference, NYC, NY.

*Bingham, L.B., Nabatchi, T., Senger, J., and Jackman, M.S. (2008). Dispute Resolution and The Vanishing Trial: Comparing Federal Government Litigation and ADR Outcomes, on Sept. 12, 2008, at the Conference on Empirical Legal Studies 2008, Cornell University, Ithaca, NY (research poster presented by co-author Tina Nabatchi).

*Bingham, L.B. (2008). How Does Dispute System Design Shape Justice?, on April 5, 2008, at the American Bar Association Section of Dispute Resolution Conference, Seattle, WA.

Panelist, Does Our Mediation Orientation Impact Our Interpretation of and How We Apply the Model Standards of Conduct?, on April 4, 2008, at the American Bar Association Section of Dispute Resolution Conference, Seattle, WA.

Bingham, L.B. (2008). Conflict Management at Work: Mediation at the USPS. Presented at the Ontario Public Service Grievance Board Annual Conference in Toronto, Ontario, Canada as plenary luncheon talk.

Bingham, L.B. (2007). Collaboration and Conflict in Governance. Presented at Marquette Law School ADR Works in Progress Conference on Oct. 19, 2007 in Milwaukee, WI.

Bingham, L.B. on behalf of the Task Force on Mediation Quality, American Bar Association Section of Dispute Resolution (2007). Preliminary Report of the Task Force on Mediation

Quality, on September 28, 2007, at the Colorado First Annual Statewide Dispute Resolution Conference, Denver, CO.

Bingham, L.B., Hallberlin, C.J., and Walker, D.A. (2007). Mediation at the USPS: Purpose Drives Practice, on May. 25, 2007 at the 2007 Conference of the National Academy of Arbitrators, San Francisco, CA.

Bingham, L.B. (2007). Legal Frameworks for Collaboration in Governance and Public Management, on April 26, 2007 at the American Bar Association Section of Dispute Resolution 2007 Annual Conference in Washington, DC.

Bingham, L.B. (2007) Legal Frameworks for Collaboration in Governance on April 21, 2007 at the No. California ADR Teachers Conference, Stanford Law School, Menlo Park, CA.

Bingham, L.B. (2007). Evaluating Employment Dispute Resolution Programs: Traps for the Unwary, on January 5, 2007 at the Labor and Employment Research Association (formerly IRRRA), Chicago, IL.

Bingham, L.B. (2006). Two Years Later -- Research on Conflict Resolution After Hewlett: A Discussion of New Initiatives, on October 26, 2006, Association for Conflict Resolution Annual Conference, Philadelphia, PA.

Bingham, L.B., Napoli, L.M., and Nesbit, B. (2006). Assessing Deliberation: Setting the Agenda, Implementing Policy, and Outcomes, on Aug. 6, 2006 at the National Coalition for Dialogue and Deliberation, San Francisco, CA.

Bingham, L.B., Nabatchi, T., and Moon, Y. (2006). Mediation Quality: Evaluating Transformative Practice, on June 28, 2006 at the International Association for Conflict Management Conference, Montreal, Canada.

Bingham, L.B. (2006). When We Hold No Truths to be Self-Evident: Truth, Belief, Trust, and the Decline in Trials, on April 6, 2006 at the National Conference on Court-connected ADR, ABA Section of Dispute Resolution, Atlanta, GA.

Bingham, L.B., Nabatchi, T., Napoli, L.M., and Nesbit, B. (2005). Collaborative Governance: Legal Frameworks and Assessment, on October 2005 at the Association for Conflict Resolution Conference, Minneapolis, MN (presented by Tina Nabatchi).

Bingham, L.B. (2005). Conflict Management at Work. Invited luncheon speaker and presented talk to Human Resources Association of Central Indiana on May 19, 2005 in Indianapolis, IN.

Bingham, L.B., Napoli, L.M., and Nesbit, B. (2005). Collaborative Governance: Legal Frameworks and Assessment, on May 26, 2005 at the United States Institute for Environmental Conflict Resolution Conference, Tucson, AZ.

Bingham, L.B., Sternlight, J., and Healey, J. (2005). Arbitration Data Disclosure in California: What We Have and What We Need, on April 15, 2005 at the ABA Section of Dispute Resolution Conference, Los Angeles, CA.

*Bingham, L.B., O’Leary, R. and Nabatchi, T. (2004). The New Governance: Practices and Processes for Stakeholder and Citizen Participation in the Work of Government. Presented at the Association for Public Policy Analysis and Management, Oct. 30, 2004, Atlanta, GA.

Bingham, Lisa B. (2004). Employment Dispute Resolution: The Case for Mediation. Presented as part of panel entitled The Case for the Conflict Resolution Field: Assessing the Past and Charting the Future, at the Association for Conflict Resolution, October 1, 2004, Sacramento, CA.

Nesbit, B., Nabatchi, T., and Bingham, L. B. (2004). Disputants’ Perceptions of Interactional Justice. Presented at International Association for Conflict Management, June 7, 2004, Pittsburgh, PA. This paper won Best Empirical Paper Award.

*Bingham, Lisa B. (2004). “Mediating in the Shadow of Different Law: Dispute Resolution and Dispute System Design Across Four Anglophone National Court Systems,” in panel entitled “Mediating in the Shadow of Different Law” on April 16, 2004 at the American Bar Association Section of Dispute Resolution Conference in NYC, NY. This paper won Best Original Conference Materials award.

Bingham, Lisa B. (2004). “Giving Voice to Divergent Perspectives: Mediation Within the Organization or Litigation Without?” as part of Founders’ Forum Panel entitled Managing Whistleblowers and Other Organizational Deviants at the American Society for Public Administration Conference on March 30, 2004, in Portland, OR.

*Bingham, Lisa B. (2003). “Designing an Evaluation of ADR at USDA,” in panel entitled “Does One Size Fit All? Evaluating ADR” at the Association for Conflict Resolution in Orlando, FL on Oct. 17, 2003.

*Bingham, Lisa B. (2003). “What Happens After...,” in panel entitled “What Happens After Mediation of an EEO Complaint?” at the Association for Conflict Resolution in Orlando, FL on Oct. 18, 2003.

Bingham, Lisa B. (2003) “Self-determination in Dispute System Design and Mandatory Commercial Arbitration,” invited luncheon speaker for the Dispute Resolution Section of the Academy for Legal Studies in Business, Nashville, TN on Aug. 16, 2003.

*Nabatchi, Tina and Bingham, Lisa B. (2003). “Expanding Our Models of Justice in Dispute Resolution: A Field Test of the Contribution of Interactional Justice.” Presented at the American Society for Public Administration, Philadelphia, PA.

*Nabatchi, Tina and Bingham, Lisa B. (2002). Expanding Our Models of Justice in Dispute Resolution: A Field Test of the Contribution of Interactional Justice. Paper presented at the International Association for Conflict Management Conference, Parke City, Utah, June 11, 2002.

*Pitts, David, Moon, Yuseok and Bingham, Lisa B. (2002). Individualism, Collectivism, and Transformative Mediation. Paper presented at the International Association for Conflict Management Conference, Parke City, Utah, June 11, 2002.

*Bingham, Lisa B. et al. (2002). Mediating Formal Complaints of Discrimination: The REDRESS® II Program at the United States Postal Service. Panel presented at American Bar Association Section of Dispute Resolution Conference, April 6, 2002 in Seattle, WA.

*Bingham, Lisa B. et al. (2001). Mediating With Lawyers. Panel presented on October 12, 2001 at Association for Conflict Resolution (formerly Society for Professionals in Dispute Resolution), Toronto, Ontario, Canada.

*Bingham, Lisa B. et al. (2001). Mediation at Work: The Report of the National REDRESS™ Evaluation Project. Panel presented April 27, 2001, at American Bar Association Section of Dispute Resolution Conference, Washington, DC.

*Kim, Kiwhan, Raines, Susan Summers, and Bingham, Lisa B. (2001). Research Poster Session: Exploring the Role of Representation In Employment Mediation at the USPS. Industrial Relations Research Association, New Orleans, LA, January 3-6, 2001.

Invited: Bingham, Lisa B. and Jackman, Scott. (2000). Dispute Resolution in State Courts: A Vision for Future Data Collection. Paper presented by Scott Jackman on November 3, 2000 at the Georgia State Office of Dispute Resolution/University of Georgia Conference on Evaluating Court-connected ADR, Atlanta, GA.

*Bingham, Lisa B. (2000). Mediating Employment Disputes at the United States Postal Service: A Report of the National REDRESS Evaluation Project. Panel presentation at the Society for Professionals in Dispute Resolution 2000 Conference, Albuquerque, NM, Sept. 15, 2000.

Invited: Bingham, Lisa B. (2000). Beyond Transformation and Outcomes. Panel presentation at the Society for Professionals in Dispute Resolution 2000 Conference, Albuquerque, NM, Sept. 14, 2000.

Invited: Bingham, Lisa B. (2000). Employment Dispute Resolution and the Use of Inside Neutrals. Presented at the Policy Consensus Initiative Conference of University-based State Offices of Dispute Resolution, Albuquerque, NM, Sept. 13, 2000.

*Bingham, Lisa B. and Novac, Mikaela Cristina. (2000). Mediation's Impact on Formal Discrimination Complaint Filing: Before and After the REDRESS™ Program at the United States Postal Service. Presented at International Association for Conflict Management, St. Louis, MO, June 20, 2000.

*Moon, Yuseok, and Bingham, Lisa B. (2000). Transformative Mediation at Work: Employee and Supervisor Perceptions. Presented at International Association for Conflict Management, St. Louis, MO, June 20, 2000.

*Nabatchi, Tina, and Bingham, Lisa B., (2000). Transformative Mediation in the USPS REDRESS™ Program: Observations of ADR Specialists. Presented at International Association for Conflict Management, St. Louis, MO (June 20, 2000).

*Raines, Susan Summers, Kim, Kiwhan, Bingham, Lisa B. (2000). The Impact of

Representatives on Mediation Duration and Settlement in the REDRESS™ Program at the United States Postal Service. Presented at International Association for Conflict Management, St. Louis, MO (June 20, 2000).

*Bingham, Lisa B. (2000). Employment Dispute Resolution at the United States Postal Service: A Report of the National REDRESS Evaluation Project. Panel presentation at the Second Annual Conference of the American Bar Association Section on Dispute Resolution, San Francisco, CA (April 8, 2000).

Invited: Bingham, Lisa B. (2000). The Uniform Administrative Procedure Act: A Guide to Using Dispute Resolution Under its Provisions. Presented at the Policy Consensus Initiative Working Group on Obstacles and Barriers to State Agency Use of Dispute Resolution, San Francisco, CA (April. 5, 2000).

Invited: Bingham, L. B. (1999). Panelist in session entitled "Transformative Mediation: How Do We Assess its Impact?" sponsored by the Theory to Practice Project at the Wisconsin Association of Mediators 1999 Conference, Madison, WI (November 12, 1999).

Invited: Bingham, L. B. (1999). "If the Repeat Player Effect is Sophistry, Why Did the Protocol Make A Difference?" lead speaker as part of a luncheon plenary panel entitled "Repeat Player Effect: Syndrome or Sophistry?" at the Second National Employment ADR Enclave of the American Arbitration Association, San Francisco, CA (November 4, 1999).

*Bingham, L. B. (1999). "Government ADR in Indiana" as part of panel on Barriers and Obstacles to the Use of ADR in State Government, Saturday, September 25, 1999, at the 1999 Conference of the Society of Professionals in Dispute Resolution, Baltimore, MD.

*Bingham, L. B. (1999). "The National REDRESS Evaluation Project Annual Update: Is Mediation Transforming Workplace Conflict at the United States Postal Service?", part of panel on transformative mediation at the USPS, Friday, September 24, 1999, at the 1999 Conference of the Society of Professionals in Dispute Resolution, Baltimore, MD.

Bingham, L. B. (1999). Mediator Roundtable: Feedback from Mediators in the USPS REDRESS Program. Thursday, September 23, 1999, at the 1999 Conference of the Society for Professionals in Dispute Resolution.

Invited Colloquium: Bingham, L. B. (1999). Evaluating Federal ADR Programs, presented as invited colloquium to the Federal ADR Evaluation Working Group, at the headquarters of the United States Postal Service, Washington, DC, on June 21, 1999.

*Bingham, L. B. (1999). "Under-researched Issues in Labor and Employment Law." Panel discussion on Friday, May 28, 1999 at the 1999 Conference of the Law and Society Association, Chicago, IL.

*Bingham, L. B. (1999). "Employment Arbitration after the Due Process Protocol: Where Do We Go From Here?" as part of panel entitled "Under My Thumb: Worker Rights in the Changing Workplace", Friday, May 28, 1999, at the 1999 Conference of the Law and Society Association, Chicago, IL.

Bingham, L. B. and Viola, G. (1999). "Alternative Dispute Resolution in State and Local Government", SPEA Statehouse Colloquium, Feb. 23, 1999, Indianapolis, IN.

*Chachere, D. R. and Bingham, L. B. (1999). "Employment Dispute Resolution: The Need for Research." Jan. 3, 1999 Panel on the 1999 IRRA Research Volume, 1999 Conference of the Industrial Relations Research Association, New York City, New York. Presented by my coauthor, Denise Chachere.

*Bingham, L. B. (1998). "The Upstream Effects of Mediating Employment Disputes at the United States Postal Service: How can we Design an Evaluation for Capturing Changes in Relationships between the Disputants?" Presented at the 1998 Conference of the Society of Professionals in Dispute Resolution, on October 16, 1998, in Portland, Oregon.

*Bingham, L. B. (1998). "Employment Arbitration after the Due Process Protocol: Preliminary Evidence that Self-Regulation Makes a Difference." Presented at the 1998 Conference of the Society of Professionals in Dispute Resolution, on October 15, 1998, in Portland, Oregon.

Invited Colloquium: Bingham, L.B. (1998). "Employment Arbitration after the Due Process Protocol: Preliminary Evidence that Self-regulation Makes a Difference." Invited colloquium presented September 24, 1998 at Arbitration in the 21st Century, a conference co-sponsored by the American Bar Association Dispute Resolution Section and the Association of the Bar of the City of New York, New York City, New York.

*Bingham, L. B. (1998). "Unequal Bargaining Power: An Alternative Account for the Repeat Player Effect in Employment Arbitration." Labor and Employment Law Refereed Papers Session, Industrial Relations Research Association 1998 Annual Meeting, Chicago, Illinois, presented on January 3, 1998.

Bingham, L. B. (1998). Labor and Employment Law Section Annual Legal Update: Arbitration Cases. Industrial Relations Research Association 1998 Annual Meeting, Chicago, Illinois, presented on January 4, 1998.

*Bingham, L. B. (1997). "Mediating Employment and Procurement Disputes at the United States Postal Service" presented at the Society for Professionals in Dispute Resolution Annual Conference, Orlando, Florida, on September 25, 1997.

*Bingham, L. B. (1997). "A Review of Empirical Research on Employment Arbitration." Presented at the Society for Professionals in Dispute Resolution Annual Conference, Orlando, Florida, on September 26, 1997, as part of panel on Mandatory Arbitration of Employment Disputes.

Bingham, L. B. (1997). Invited participant in dramatization and workshop on relationship between academics and practitioners in dispute resolution. Program was funded by the Hewlett Foundation, and presented at the Society for Professionals in Dispute Resolution Annual Conference, Orlando, Florida, on September 27, 1997.

*Bingham, L. B. (1997). "Evaluating the REDRESS Program at the USPS: Participant Satisfaction with the Mediation of Employment Disputes." Industrial Relations Research

Association 1997 Conference Poster Session, New Orleans, LA, Jan. 4, 1997. This poster was selected for the IRRA Working Paper Series due to its superior quality. Also presented at the Indiana University Public Policy Colloquium, April 1, 1996.

*Bingham, L. B. (1997). "Employment Arbitration: Differences between Repeat Player and Non-repeat Player Outcomes." Winning paper in refereed paper competition for Labor and Employment Law: Industrial Relations Research Association 1997 Conference, New Orleans, LA, on Jan. 5, 1997.

*Bingham, L. B. (1997). "Policy Issues for Employment Arbitration: Representation and Precedent", presented in "Roundtable: Employment Arbitration: The Protocol and Due Process" at Industrial Relations Research Association 1997 Conference, New Orleans, LA, Jan. 4, 1997.

*Bingham, L. B. (1996). "Mediating Fair Employment Practices Complaints: A Case Study at the United States Postal Service" presented at the Society for Professionals in Dispute Resolution Annual Conference, Anaheim, California, October 25, 1996.

*Bingham, L. B., and Mesch, D. (1996). "Decision making in arbitration: The influence of arbitrator type, decision standard and gender on grievance outcomes" presented at the International Association of Conflict Management 10th Annual Conference, Ithaca, New York, June 4, 1996.

(Invited) Bingham, L.B. (1995). "Evaluating Dispute Resolution: REDRESS at the United States Postal Service," presented at the Society for Professionals in Dispute Resolution 23rd Annual International Conference, Washington DC, 9/15/95

(Invited) Bingham, L.B. (1995). "Mandatory Mediation, the Binding Arbitration Clauses in Employee Handbooks - Pros and Cons" presented at the Society for Professionals in Dispute Resolution 23rd Annual International Conference, Washington DC, 9/16/95.

*Bingham, L.B., and Wise, C. (1995). "The Administrative Dispute Resolution Act of 1990: How Do We Evaluate its Success?" Policy implications presented at the Society for Professionals in Dispute Resolution 23rd Annual International Conference, Washington DC, 9/15/95. Presented at the 8th Annual Conference of the International Association of Conflict Management, Elsinore, Denmark, 6/13/95. Presented at the 1995 Meeting of the Law and Society Association, Toronto, Ontario, Canada, 6/3/95. Preliminary data presented at the 1994 Meeting of the Society for Professionals in Dispute Resolution, Dallas TX 10/29/94. Preliminary data presented at the Public Policy Colloquium, School of Public and Environmental Affairs, Indiana University, on 12/7/94.

*Bingham, L.B. (1995). "Nonunion Employment Arbitration: Outcomes Under The American Arbitration Association Commercial And Employment Dispute Resolution Rules." Presented at the 1995 Meeting of the Law and Society Association, Toronto, Ontario, Canada, 6/1/95.

*Bingham, L.B., and Burkons, Z. (1994). "Arbitration Outcomes: A comparison of commercial and employment arbitration decisions." Research Poster presented at the 1994 Meeting of the Society for Professionals in Dispute Resolution, Dallas TX 10/27/94.

(Invited) Bingham, L.B., as participant on panel entitled “Mediation and Arbitration of Employment Discrimination Disputes,” presented at the 1994 Meeting of the Society for Professionals in Dispute Resolution, Dallas TX 10/27/94.

*Bingham, L.B., “Arbitration of Nonunion Employment Disputes: Is there a Bias?” Presented at the International Association for Conflict Management 7th Annual Conference, Eugene OR 6/14/94. Also, preliminary data presented at the Public Policy Colloquium, Indiana University School of Public and Environmental Affairs on 2/11/94.

*Bingham, L.B., “Fairness in Employment Arbitration: A Preliminary Assessment of Employment Arbitration Cases under the American Arbitration Association’s Commercial Arbitration Rules.” Presented at the Research Poster Forum of the Society for Professionals in Dispute Resolution 1993 Annual Meeting, Toronto, Ontario, Canada, on 10/22/93.

*Bingham, L.B., “Employee Free Speech in the Workplace: Using the First Amendment as Public Policy for Wrongful Discharge Actions.” Presented at Law & Society Association 1993 Annual Meeting, Chicago IL on 5/29/93. Also presented as “Private Employment and Public Policy: Does the First Amendment Protect Employees from Dismissal?” Talk delivered 2/14/92 at Indiana University School of Public and Environmental Affairs.

Contract Research Presentations

Nabatchi, Tina and Bingham, Lisa B. (2002). Expanding Our Models of Justice in Dispute Resolution: A Field Test of the Contribution of Interactional Justice. Presented to United States Postal Service national meeting of Area Coordinators on June 14, 2002, Atlanta, Georgia.

Bingham, L. B. (1997). “Evaluating Mediation of Employment Disputes: A Report of the National REDRESS Evaluation Project”, presented in public hearing to USPS Board of Governors in public meeting on March 3, 1998, Washington, DC.

Bingham, L. B. (1997). “Evaluating Mediation of Employment Disputes: A Report of the National REDRESS Evaluation Project”, presented on October 21, 1997 to Postmaster General Runyon and the Directors of the ten geographic regions of the USPS, Washington, DC. As a result of this presentation, the USPS has implemented a national roll-out of the program. Presented to REDRESS Roll-out conference on Feb. 13, 1998.

Bingham, L. B. (1997). “Mediating Fair Employment Practices Complaints: A Case Study at the United States Postal Service.” Presented to ADR Design Conference, USPS, Washington, DC, September 5, 1997.

Bingham, L. B. (1997). “Evaluating the REDRESS program in the United States Postal Service: Participant satisfaction with mediation of employment disputes.” Presented to ADR Design Conference, USPS, Washington, DC, May 20, 1997.

Bingham, L. B. (1996). “Evaluating the REDRESS program in the United States Postal Service: Participant satisfaction with mediation of employment disputes.” Presented to ADR Design Conference, USPS, Jan. 24, 1996 and June 6, 1996.

Bingham, L. B. (1996). "Mediating Fair Employment Practices Complaints: A Case Study at the United States Postal Service." Presented to ADR Working Group and Steering Committee, USPS, September 20, 1996.

Bingham, L. B., and Anderson, J. F. (1996). Report to the United States Postal Service: What Participants say about the REDRESS Program and its Effect on Workplace Conflict. Presented December 5, 1996 to National Area Human Resource Managers and Headquarters Labor Relations and Human Resource Management Team.

GRANTS, FELLOWSHIPS AND AWARDS

Deliberative Democracy Consortium, Washington, DC. Awarded \$15,000 to lead team in developing series of white papers on the legal framework for dialogue and deliberation in governance (2008 to 2009).

IBM Center for the Business of Government, Washington, DC. Awarded \$20,000 with Co-PI Rosemary O'Leary of the Maxwell School for monograph on managing conflict in networks (2007).

William and Flora Hewlett Foundation, Menlo Park, California. Awarded \$200,000 final supplemental general support of Indiana Conflict Resolution Institute (2004 to 2006).

William and Flora Hewlett Foundation, Menlo Park, California. Awarded \$200,000 continuing funding in general support of Indiana Conflict Resolution Institute (2003 to 2005).

United States Postal Service, Washington, DC. Awarded \$100,000 for evaluation of 650 Grievance Program, REDRESS I, and REDRESS II (2003 to 2004).

PriceWaterhouseCoopers Endowment, later IBM Center for the Business of Government, Washington, DC. Awarded fellowship to prepare report on United States Postal Service REDRESS® Program implementation and longitudinal performance (\$15,000) (2003).

United States Postal Service, Washington, DC. Awarded for continued evaluation of REDRESS® Program (\$100,000) (2002 to 2003).

United States Department of Agriculture, Washington, DC. Awarded in new funding (\$80,000) for design and implementation of evaluation of USDA Conflict Resolution and Prevention Program (2001 to 2003).

United States Institute for Environmental Conflict Resolution, Tucson, AZ. Awarded \$12,000 for needs assessment for conflict resolution services among federal agencies involved in environmental conflict (2001 to 2002).

United States Postal Service, Washington, DC. Awarded contract of \$50,000 for continuing support of evaluation of REDRESS™ I (2001).

United States Postal Service (Law Department), Washington, DC. Awarded \$40,000 for support of new evaluation for REDRESS™ II, a new mediation program for employment disputes at the administrative judge level (2001 to 2002).

William and Flora Hewlett Foundation, Menlo Park, California. Awarded \$225,000 continuing funding in general support of Indiana Conflict Resolution Institute (2001 to 2003).

Occupational Safety and Health Review Commission, Washington, DC. Contract to conduct evaluation of Settlement Part and E-Z Trial Programs (\$38,000) (2000 to 2001).

United States Postal Service, Washington, DC to conduct ongoing National REDRESS Evaluation Project evaluating mediation of employment disputes (approximately \$50,000) (1999 to 2000).

United States Department of the Air Force, Pentagon. Awarded sole source contract to provide consulting services on an hourly basis regarding evaluation of USAF dispute resolution program (2000).

Indiana Department of Environmental Management, Indianapolis, IN. Awarded \$25,000 contract to administer state Pilot Program to use mediation for environmental disputes in cost recovery (1999 to 2001).

Indiana Campus Compact, Mediation Service Learning Course Development awarded (\$4,500 including match from Keller-Runden Chair) (2000).

National Institutes of Health, Bethesda, MD. Awarded contract (\$71,200) to evaluate ombuds program (1998 to 2000).

William and Flora Hewlett Foundation, Menlo Park, California. Awarded three-year grant (\$300,00) to support Indiana Conflict Resolution Institute as a Hewlett Emerging Issues Project on alternative dispute resolution, with the specific mission of establishing a national center for applied, interdisciplinary evaluation of dispute resolution programs in organizations (1998 to 2001).

United States Postal Service, Washington, DC. Awarded (approximately \$44,500) for research evaluating dispute resolution processes for employment discrimination complaints (1997).

National Institutes of Health, Bethesda, MD. Awarded (\$36,000) to perform research regarding NIH alternative dispute resolution program (1997 to 1998).

United States Postal Service, Washington DC (\$19,623) for contract research, specifically intensive in person interviews of mediation participants (1996).

Indiana University Strategic Directions Charter Grant to establish Indiana University Institute for Dispute Resolution (now renamed Indiana Conflict Resolution Institute) (\$150,000) (1997 to 1999).

United States Postal Service, Washington DC (\$19,000 over two years) to evaluate employment mediation program for discrimination disputes (1994-1996).

Outstanding Junior Faculty Fellowship and Grant in Aid (\$12,500), awarded for research on mediation in the United States Postal Service and Employment Arbitration at the American Arbitration Association (1996).

Summer Faculty Fellowship (\$6,500), awarded for research on mediation in the United States Postal Service (1995).

International Conference Travel Grant to present paper at 8th Annual Conference of International Association of Conflict Management, in Elsinore, Denmark (1995).

Grant Writing Seminar (1995).

Undergraduate Research Partnership Grant awarded for research on employment arbitration (1994).

Intercampus Research Grant (\$8,000) awarded for research on arbitrator decision-making (1994).

Fund for Labor Relations Studies, Ann Arbor MI (\$2,500) Grant to support research on protecting employee free speech in the private sector workplace awarded for period (1992).

TEACHING ASSIGNMENTS

Indiana University, School of Public and Environmental Affairs, Bloomington, IN

Undergraduate teaching:

1. V376 Law and Public Policy (1992-1997)
2. V492 Research in Public Affairs (1994)
3. V450 Topics in Public Affairs: Alternative Dispute Resolution (1995)
4. V435 Alternative Dispute Resolution (1996-1997, 2002)
5. V220, Law and Public Affairs (2009)
6. S220, Law and Public Affairs Honors (2009)

Graduate teaching:

5. V670 Topics in Labor Relations: Alternative Dispute Resolution (1994)
6. V550 Negotiation and Dispute Resolution for Public Affairs (1995)
7. V540 Law and Public Affairs (1993-2000, 2002-9)
8. V547 Negotiation and Dispute Resolution for Public Affairs (1996, 1998-2002, 2005)
9. V550 Environmental Mediation (2000)

Doctoral Committees

Christian Freitag, IU SPEA, Public Affairs (to defend in 2010)

Adrian Borbely, Essene, Paris, FR

Won Kyung Chang, Co-Chair, IU Law, Law and Social Science (defended 2009)

Paola Cecchi Dimeglio, Montpellier University Faculty of Law, Montpellier, FR (defended 2008)

Peter Kamminga, Tilburg University Faculty of Law, Tilburg, NL (defended 2008)
Tina Nabatchi, IU SPEA, Public Affairs (defended 2007)
Lisa Marie Napoli, IU SPEA, Public Affairs (defended 2001)

University of California, Hastings College of the Law, San Francisco, CA

1. Alternative Dispute Resolution (2007)
2. Justice and Dispute System Design (2007)

Syracuse University, The Maxwell School, Syracuse, NY

1. Interest-based Negotiation (2007)

Indiana University, School of Law, Bloomington, IN

1. B542 Legal Research and Writing (lecturer, 1989-1991)
2. B543 Legal Research and Writing (lecturer, 1990-1992)

Western New England College, School of Law, Springfield, MA

1. Labor Relations Law in the Public Sector (adjunct, 1984-1986)

SERVICE

Public Service

Obama Campaign, Urban Policy Committee, Civic Engagement Subcommittee
Collaborative Governance Task Force (2008)

Community Justice and Mediation Center of Bloomington and Monroe County, Bloomington, IN
Member, Board of Directors (2001-2006)

Consultant Service

General Accounting Office (2006)
National Institutes of Health (1998 to 2000)
Occupational Safety and Health Review Commission (2000 to 2001)
United States Postal Service (1994 to 2006)
United States Department of the Air Force (2000)
United States Department of Agriculture (2001 to 2003)
United States Department of Justice (2001 to 2002)

Professional Service

American Bar Association Section of Dispute Resolution
Elected member of Section Council (2007 to present)
Co-Chair, Consumer Arbitration Working Group (2009 to present)
Chair, Research and Statistics Task Force (2003-2007)
Member, Task Force on Mediation Quality (2006-2007)

American Society for Public Administration
Dwight Waldo Award Committee (2009)

Labor and Employment Relations Association (formerly Industrial Relations Research Association)

Member, Editorial Committee (2008 to present)
Conflict Resolution Quarterly, Editorial Board
International Journal of Conflict Management, Editorial Board
Negotiation and Conflict Management Review, Editorial Board
Journal of Public Deliberation, Editorial Board
Public Administration Review, Editorial Board

University Committee Service

Chair, SPEA Academic Fairness Committee (2008-present)
Chair, SPEA Public and Nonprofit Management Search Committee (2009-2010)
SPEA Personnel Committee (2004-2005, 2009-2010)
SPEA Public Management, Nonprofit Organizations, Civil Society and Law Search Committee (2008-2009)
SPEA Doctoral Program Committee (2008-present)
Indiana University Bloomington Faculty Council, elected At Large member (2004-2008)
Co-Chair, BFC Foundation Relations Committee (2004-2008)
SPEA Policy Committee (2003-2005)
SPEA Budgetary Affairs Committee (2003-2005)
Management Search Committee (2002 fall, 2003-2005)
IU Summer Faculty Fellowship Committee (2002)
SPEA Academic Fairness Committee (2000-02, 2006-present)
SPEA Awards Committee (2001-02)
SPEA Governance Committee (2000-01)
SPEA Colloquium Committee (1999-2000)
IU Student Mediation Services Advisory Board (1998-2000)
IU Conflict Resolution Consortium (1998 to present)
SPEA Environmental Policy and Management Faculty Search Committee (1998-2000)
SPEA Strategic Directions Committee (1997-2000)
Ad Hoc Committee on JD/MPA and JD/MSES programs (1992 to present)
 Organized annual informational recruitment meeting and reception at Law School for students interested in SPEA/Law joint degree programs, surveyed SPEA faculty and prepared materials on course available to law students at SPEA (1993-1996, 2000-01).
 Organized brown bag lunches (1993-1996) for joint degree students.
FACET Selection Committee, IU Bloomington (1997-98)
SPEA Library Committee (1997-98)
SPEA Academic Fairness Committee (1997-98)
SPEA Law and Public Policy Position Search Committee, IUPUI (1997-98)
SPEA Undergraduate Recruitment Committee (1996-97)
SPEA Policy & Administration Faculty Committee on Future Curriculum (1996-97)
SPEA Policy & Administration Faculty Committee on Civil Leadership major (1996-97)
SPEA Graduate Policy Committee (1994-97)
 Participated in extensive meetings on revision of MPA curriculum.
SPEA Graduate Policy Subcommittee on implementing MPA curriculum revision (1996-97)
SPEA Subcommittee on integrating the MPA curriculum, Chair (1994-95)
SPEA Subcommittee on Capstone Course as part of revised MPA Curriculum, Chair (1995)
 Committee on Bringing Campus Resources into the Classroom Competition, Dean of the

Faculties Summer Grant (1995). Reviewed 18 grant proposals and participated in meeting on 3/29/95.

SPEA Director of Student Services Search Committee (1994)

Participated in over 40 hours of candidate interviews and meetings to recruit new director, and prepared related reports for administration.

SPEA Ad Hoc Committee on Communications Skills (1993)

SPEA Undergraduate Policy Committee (1993-94)

SPEA V502-V504 Committee of Policy and Administration Faculty (1992)

Student Service

SPEA/Law Joint Degree Program graduate advisor (1992 to present)

SPEA Graduate Curriculum Gatekeeper, V540 Law and Public Affairs (2000 to present)

SPEA undergraduate freshman advisor (1995-96)

SPEA undergraduate legal studies advisor (1997 to present)

PROFESSIONAL TRAINING AND SERVICE IN DISPUTE RESOLUTION

Advanced Employment Mediation Training, American Arbitration Association, Trainer Thomas Colosi, Cincinnati, OH (1994).

Environmental Mediation and 40-hour Indiana Civil Trial Mediation Training (40 hours). Trainer: Robert Fisher of RESOLVE, Washington, DC and Indiana Conflict Resolution Institute, Bloomington, IN. Training approved by Indiana Supreme Court Commission on Continuing Legal Education (2000).

Mediation of Business, Family and Divorce Conflict (46 hours), Trainer Robert D. Benjamin, MSW/JD, Portland, OR. Training approved by Indiana Supreme Court Commission on Continuing Legal Education (2002).

Arbitration Panel Service

Crane Naval Surface Warfare Center and AFGE, Crane, IN. Mediator, arbitrator and facilitator. (1992 to present).

American Arbitration Association Labor Arbitrator Panel, New York (1990 to 2004).

American Arbitration Association Sports Panel. Olympic Arbitrator under Amateur Sports Act. Conducted expedited hearing on 2/12/92 on a dispute between U.S. Olympic Committee, national sports governing body and athlete over alleged steroids use. Drafted arbitration award issued 3/12/92. All parties complied with award, which was implemented by relevant international sports federation and International Olympic Committee.

Indiana Education Employment Relations Board Ad Hoc Panel of Mediators and Fact-finders (1992 to 2004).

Federal Mediation and Conciliation Service Labor Arbitrator Panel, Washington DC (1993 to 2004).

Otis Elevator and International Union of Electrical, Radio and Machine Workers, Local 826, (1999 to 2004).

North American Agreement on Labor Cooperation under NAFTA arbitration panel list (1995).

American Arbitration Association Employment Arbitration Panel (1996 to 2004).

PROFESSIONAL SOCIETIES

American Bar Association Section of Dispute Resolution

American Society for Public Administration

Association for Conflict Resolution

Labor and Employment Relations Association (formerly Industrial Relations Research Association)

International Association of Conflict Management

Law and Society Association

REFERENCES

Available upon request

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