



Student Finances at IU

Orientation 2011
Office of the Bursar

Top 5 Things to Know

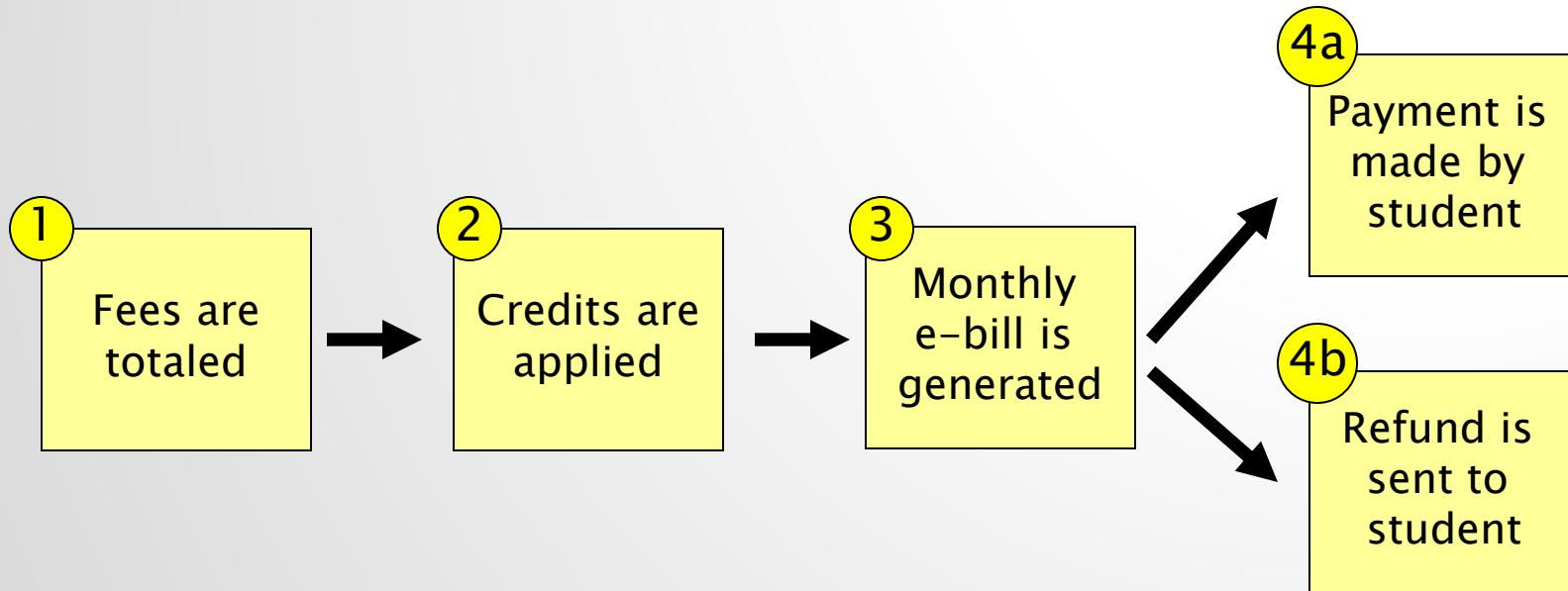
- ▶ E-mail – it's official and it's how we communicate with you
- ▶ E-bill – all electronic, all the time: no paper bills mailed
- ▶ Access – students control; parents can help
- ▶ Direct deposit – sign up to receive refunds
- ▶ Consequences

Student is Responsible

- ▶ All communications (e-bills, past due warnings, etc.) sent to student via IU e-mail
- ▶ Privacy laws (FERPA) give student control over access to bursar account and other educational records
- ▶ Want parents to help pay the bill?
 - Authorized Payer access to QuikPAY – create secure login
 - Authorized Payers then have all bursar detail available – account transactions, e-bills, e-payments

IU Billing Process

This is an overview of the billing and payment process.



Where do I find my IU e-bill?

The screenshot shows the Indiana University OneStart portal. At the top left, the IU logo and name are displayed. A navigation menu on the left includes links for OneStart Home, Public Services, Maps, and 3rd Party Access. The main content area features a large 'login' button, which is pointed to by a black arrow. Below the button, there is a checkbox for 'SafeWord Card login For Faculty/Staff ONLY' and a link for 'Login help'. A link for 'Don't have an account?' is also present. To the right, the OneStart logo is accompanied by a description of the portal's purpose. Below this, there are several news items: 'IU News: Administrative Offices', 'IU Diversity Committees to meet', 'IU-Purdue research initiative will benefit Hoosiers statewide', and 'Chancellor Ruth Person to leave IU Kokomo'. At the bottom left, the 'QuikPAY' section is highlighted, with a black arrow pointing to it. This section explains that QuikPAY is for parents and others who want to view and pay IU bursar bills, and provides instructions for IU students to access it. A list of links is provided: 'Authorized Payer Access' and 'View/Pay Bursar Bill'.

INDIANA UNIVERSITY

OneStart Home
Public Services
Maps
3rd Party Access

login

SafeWord Card login
For Faculty/Staff ONLY

[Login help](#)

[Don't have an account?](#)

QuikPAY

For parents and others who want to view and pay IU bursar bills.

IU students should access QuikPAY by clicking the login button on the OneStart Home Page and going to the Self-Service section.

- [Authorized Payer Access](#)
- [View/Pay Bursar Bill](#)

OneStart all you need in one place!

OneStart is Indiana University's Web-based application portal that provides a common front door to online services at all IU campuses. OneStart offers easier and more direct access to the multitude of services available for students, faculty, and staff. The goal for OneStart is to create a virtual campus community -- a place to study, work, collaborate, and have fun!

[View OneStart Tutorial](#)

IU News: Administrative Offices

IU Diversity Committees to meet Two Indiana University Diversity Committees will meet in coming days.

IU-Purdue research initiative will benefit Hoosiers statewide A federal award to fund the Indiana Clinical and Translational Sciences Institute validates Indiana's position as a biomedical research leader, and citizens across Indiana and beyond will benefit, say Hoosier life sciences leaders. The National Institutes of Health has awarded a five-year grant of \$25 million to the IU School of Medicine to fund Indiana CTSI activities at Indiana and Purdue universities.

Chancellor Ruth Person to leave IU Kokomo Ruth R. Person, chancellor at Indiana University Kokomo since 1999, will leave that position this summer to become chancellor at the University of Michigan-Flint. Person, an alumna of the University of Michigan, will begin her appointment Aug. 18, pending approval by the University of Michigan Board of Regents.

Indiana leading the way with better high school graduation rate calculations

Sample Bursar Bill

INDIANA UNIVERSITY

Account Statement

Office of the Bursar
Franklin Hall 011

Bloomington	IUPUI Indianapolis	IUPUI Columbus	East	Kokomo	Northwest	South Bend	Southeast
Statement Date: 07/22/11		Page 1 of 2			Due Date		08/10/11
Billing Reference: BL BILL# XXX2993198					Previous Balance		0.00
University ID: 0001234567					Minimum Due		3,663.87
Student Name: Sample, William					Total Due		14,535.48

Statement notification sent to wsample@indiana.edu

In addition to university specific information you will also find the following in the header of each statement:

- Statement Date
- Due Date
- Minimum Due
- ID Information
- Previous Balance
- Total Due

Sample Bursar Bill

Charges and Adjustments

06/30/11	Activity Fee	89.62
06/30/11	Technology Fee	197.28
06/30/11	Nonresident Undergraduate Fees	14,224.55
06/30/11	Science Infrastructure Fee	171.00
06/30/11	Transportation Fee	60.03
06/30/11	Student Health Fee	108.50
07/12/11	RPS Dining Services	2,000.00
07/13/11	Temporary Repair & Rehab Fee	90.00
07/13/11	Orientation Fee	125.00
07/13/11	TeterQuad Room Charges	2,709.50
07/13/11	RPS Orientation Housing	35.00
07/14/11	RPS Activity Fee	12.00
07/15/11	RPS Theme Unit Fee	50.00

Total Charges and Adjustments: 19,872.48

Payments and Financial Aid

07/06/11	Undergrad Enrollment Deposit	100.00 CR
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Total Payments and Financial Aid: 100.00 CR

Anticipated Aid

09/19/11	Fed Stafford Unsubsidized Loan	2,737.00 CR
09/19/11	IU Prestige Scholarship	2,500.00 CR

Total Anticipated Aid: 5,237.00 CR

Paying Your IU Costs

- ▶ Family Homework Assignment – page 26 of Resource Guide
 - Complete the Cost Worksheet to estimate your direct expenses
- ▶ Figure your IU costs – use “Tuition & Fee Rates” page on bursar website
 - ADD – new mandatory fee: ‘Temporary Rehab & Repair Fee’ (newly approved)
- ▶ Subtract any awarded financial aid
 - Reminder: sign promissory notes for loans
- ▶ Determine the remaining amount you must pay – due by August 10
- ▶ Options – installment plan, PLUS, private loans, check with OSFA

Beware of Consequences!

- ▶ Failure to pay your IU bursar bill by the due date could result in the following:
 - Late fee penalties assessed each month
 - Holds on your records – no transcripts, certifications, future enrollment
 - Eviction from the dorm, court appearance and judgment
 - Collection efforts including third party agencies, credit bureau reporting and legal action
- ▶ Keep your financial aid eligibility – maintain academic requirements

Questions?

Office of the Bursar

- ▶ **Web:**
 - <http://bursar.indiana.edu>
- ▶ **E-mail:**
 - bursar@indiana.edu
- ▶ **Phone:**
 - 812.855.2636
 - 8:00 AM – 5:00 PM
- ▶ **Stop by:**
 - Franklin Hall 011
 - 9:00 AM – 4:00 PM

OSFA

- ▶ **Web:**
 - <http://www.indiana.edu/~sfa>
- ▶ **E-mail:**
 - blfinaid@indiana.edu
- ▶ **Phone:**
 - 812.855-0321
 - 9:00 AM – 4:00 PM
- ▶ **Stop by:**
 - Franklin Hall 208
 - 9:00 AM – 4:00 PM